



The **Office of Professional Development & Community Education (PDCE)** at WSU Tri-Cities offers nine courses as part of its Leadership Academy program. For additional information on these courses, including scheduling and availability, or if you or your organization would like a customized course, please contact us at **509-372-7174** or by email at pdce@tricity.wsu.edu.

Leadership for the 21st Century

Length: Four-Day

Cost: \$1,995

This workshop is intended for leaders at all levels. It is the foundation to developing an individual's natural style of leadership by focusing on one's Personal and Professional Intelligence. This fast-paced four-day workshop dives deep into the core concepts of effective leadership.

Authentic Leadership

Length: Three-Day

Cost: \$1,395

An authentic leader serves as a role model for moral and fair behavior. This leader is transparent, emotionally intelligent, and commands esteem and confidence from employees. This workshop includes a comprehensive emotional intelligence assessment to identify the participant's natural style of leadership.

Leadership Boot Camp: 2-Day Workshop

Length: Two-Day

Cost: \$1,195

This is a fast-paced leadership lab where leaders at all levels commit to 48 hours of intense practice and honing of key leader requirements that include: Team Dynamics, Communications, and Decision Making. This workshop includes a comprehensive emotional intelligence assessment to identify the participant's natural style of leadership.

Leading Dynamic Teams

Length: Two-Day

Cost: \$995

Leadership is difficult and leading teams can be overwhelming. This workshop provides leaders with the tools needed to build and manage high performing teams.

Aspire to Lead

Length: Three-Day

Cost: \$995

This dynamic course is based on our unique Employee – Centric methodology which has been proven to be one of the most effective leadership approaches to date. We introduce those who would aspire to lead to our highly regarded Personal and Professional Intelligence (PPI) approach to transformational leadership. PPI helps aspiring leaders to find their natural style of leadership and successfully create value for the organization and workforce alike. (Continued...)

Study after study has shown that by preparing employees to lead prior to being promoted creates value for the organization and sets the conditions for leader success. This fast-paced activity driven course is intended to prepare tomorrow's leaders for the challenges of leading a 21st century workforce.

To establish a natural style of leadership baseline, participants will be administered an Emotional Intelligence psychometric assessment.

Course participants will learn to:

- Lead across generational boundaries
- Maximize team performance through employee-centric engagement
- Understand the balance of management and leadership
- Build trust through authenticity and transparency
- Facilitate crucial and effective communications
- Create shared accountability through defined roles and responsibilities
- Empower employees toward mission ownership

Leading with Diversity and Inclusion

Length: One-Day

Cost: \$495

Today more than ever, leaders must understand the value that diversity and inclusion brings to the organization. This workshop goes beyond race, gender, or generation, and emphasizes the value of understanding, respecting, and leveraging the unique insights, perspectives and backgrounds of others. Leveraging diversity and inclusion is a core component of any high performing team and once understood, enables leaders to maximize individual and team performance outcomes.

Leadership for Emergency Management

Length: One-Day

Cost: \$1,195

This workshop is designed for emergency management supervisors from both civilian and government organizations. Whether you're leading a *Unified Command* or simply the senior first responder on scene, you own it! This workshop will focus on interoperability between organizations and crisis decision making while incorporating the core principles of situational leadership. All too often competing priorities and individual personalities interfere with operational effectiveness which is why this workshop assesses participants' social skills and how they could either support or hinder organizational interoperability and mission outcomes.

Team 2.0

Length: One-Day

Cost: \$595

Team 2.0 maximizes the social and behavioral capacity of the individual contributor to enhance interpersonal skills and facilitate dynamic team cohesion. Our proprietary model – Personal and Professional Intelligence (PPI) has been proven to maximize team performance.

Course participants will:

- Be administered a Level B psychometric assessment to baseline and determine current social skill sets
- Receive the PPI model
- Learn how to create value for the team through individual contributions
- Learn to influence positive change through interpersonal communications and conflict resolution

Emotional Intelligence for Emergency Service Professionals (ESP)

Length: Two-Day

Cost: \$1,195

Engaging with the general public under the most extreme conditions requires law enforcement, fire, and other emergency services providers to possess the necessary social and emotional management tools to effect positive outcomes. More than ever, emergency service providers are often put in the most difficult of situations where decisions must be made quickly under extreme conditions. How we manage our emotions and interact with the public will often determine the success or failure of the mission.

This dynamic, hands-on course is designed to empower Emergency Service Professionals with the necessary tools to ensure positive outcomes under extreme conditions. This course will take you through an obstacle course of decision making, public engagement, crisis management and more.

This course includes a comprehensive Emotional Intelligence assessment to identify participant's social/emotional competencies of:

- Self-Perception
- Self-Expression
- Interpersonal
- Decision Making
- Stress Management