

April 28, 2020

Dear students,

I hope this letter finds you and your family safe and healthy. In light of this uncertain time, I want to personally recognize you for your resiliency in the face of this pandemic and your adroitness in moving to distance learning to finish the semester.

Some days can feel especially challenging and I have every confidence that “this, too, shall pass.” Please reach out to us whenever you need us. We are here and can help find ways to support you in finishing the semester and in continuing your progress in earning your degree.

The events of the past few months have truly demonstrated that it has never been more important to earn a degree. Especially during these uncertain times, your college degree will lead to greater job security, higher earning potential and a better foundation for you and your family. The skills, knowledge and networking you gain through your courses and campus programming will also allow you to best adapt to any situation. Know that the hard work you are putting in now will reap many rewards for you and your family, now and into future. If you are not graduating this spring and haven’t, already, make sure to register for summer and/or fall classes. Your academic advisor would love to connect with you and help you through that process.

To connect with us, for questions about WSU’s response to COVID-19, and for inquiries about resources, you are welcome to send us a note at tricitie.s.cov1d19@wsu.edu. Also, reach out to us on WSU Tri-Cities social media accounts on Facebook, Instagram and Twitter (@wsutricities). We are actively checking all forms of communication to get you what you need and to finish the semester well.

I wish you a successful finals week next week. Study hard, eat well, get plenty of sleep, exercise, practice social distancing, and wash your hands. Let’s end this spring semester on a high note! We can’t wait to see all our Cougs back on campus in the future.

Know that your Cougar family is with you every step of the way! We will get through this, together.

As always,

Go Cougs!



Chancellor Sandra Haynes, Ph.D

#WSUTogether

Visit tricitie.s.wsu.edu

Follow WSU Tri-Cities on Facebook, Instagram and Twitter | [@wsutricities](https://www.instagram.com/wsutricities)

Resources available for WSU Tri-Cities students

Finish the semester out strong and we are here for you over the summer!

Technology

Wi-Fi available in CIC parking lot

Computers available in CIC entryway

Remote computer lab access

Access one of the WSU Tri-Cities computer lab systems for access to special course software bit.ly/2Khoqml

Install lab software on your own device

See the list of common course software at tricities.wsu.edu/it/coop under “Computer Center”

Cougar Cupboard (hours amid Stay Home, Stay Healthy)

On-campus Cougar Cupboard hours:

8 a.m. – 5 p.m. Monday – Wednesday (use external entrance between Floyd and East buildings)

Pasco food pick-up:

Noon – 2 p.m. Mondays at WSU Franklin County Extension
404 W. Clark Street in Pasco

Kennewick food pick-up:

Noon – 2 p.m. Tuesdays at Retter and Company Sotheby’s International Realty
329 N. Kellogg Street in Kennewick

Academic Support Services

Academic Advising taking appointments virtually

tricities.wsu.edu/advisors

CH2M STEM Tutoring Center taking virtual appointments and E-Tutoring Available after 4 p.m.

tricities.wsu.edu/stem-tutoring

Writing Center holding virtual sessions

tricities.wsu.edu/writingcenter

WSU Tri-Cities summer resources

Most WSU Tri-Cities resources available during the regular school year are also available over the summer. Many will likely run on a revised schedule. Students should check the WSU Tri-Cities website for updated hours over the summer.
tricities.wsu.edu

Mental Health

One-on-one counseling appointments available virtually

tricities.wsu.edu/counseling

Have concerns about a fellow student?

Fill-out a Cougar Cares form

tricities.wsu.edu/cougarcare

Virtual Help Desks

Speak directly with a person and get your questions answered through a variety of campus departments. Most campus programs and departments are also accessible via email and the WSU Tri-Cities website amid the Stay Home, Stay Healthy order.

tricities.wsu.edu/televisit

New WSU Tri-Cities website featuring activities for kids you can do from home

Features a range of **kid-friendly activities**, as well as a reading program where kids can win WSU prizes

tricities.wsu.edu/cougar-family-fun

Activities and contests virtually

Check CougSync for a variety of virtual programming

tricities.wsu.edu/campuslabs.com/engage

Follow these accounts on Facebook, Twitter and Instagram for seminars, fun activities and more to complete while you’re at home:

- WSU Tri-Cities
- WSU Tri-Cities Office of Student Life
- WSU Tri-Cities Campus Recreation
- WSU Tri-Cities Student Entertainment Board
- ASWSUTC

Report discrimination to WSU Office of Civil Rights Compliance and Investigation

The WSU community is urged to **report any discrimination or harassment** that is experienced or witnessed to the university’s Office of Civil Rights Compliance and Investigation (CRCI)

cric.wsu.edu